

# INTERNET OF THINGS

## A brave new world for consumers?

TUESDAY 28 NOVEMBER 2017 | 09:00 - 17:00 VENUE: L42 - Rue de la Loi 42, 1000 Brussels

Moderator: Jennifer Baker

- 09.15 – 09.30** Opening: Örjan Brinkman – President, BEUC
- 09.30 – 10.00** Keynote: Jessica Rich – Vice-President, Consumer Reports, USA
- 10.00 – 10.30** Interview: Roberto Viola – Director General, DG Connect, European Commission
- 10.30 – 11.45** **Panel 1: Privacy & Competition**  
Allen Grunes – Co-Founder and Attorney, The Konkurrenz Group  
Cyril Ritter – Policy Officer, DG Competition, European Commission  
Ot van Daalen – Dutch Data Protection Authority  
Camilla Graham Wood – Privacy International
- 11.45 – 12.00** Coffee break
- 12.00 – 13.00** **Panel 2: Consumer Contracts & Liability**  
Jutta Gurkmann – Director Consumer Policy,  
Federation of German Consumer Associations (vzbv)  
Christiane Wendehorst – Professor, University of Vienna and  
President, European Law Institute  
Veronica Manfredi – Head of Unit, DG Justice, European Commission  
Pedro Oliveira – Director for Legal Affairs, BusinessEurope
- 13.00 – 13.15** Presentation by ANEC, BEUC, CI and ICRT: Principles and recommendations for securing consumer trust in the Internet of Things
- 13.15 – 14.15** lunch
- 14.15 – 14.45** “Live-hack”: Ken Munro, Pen Test Partners
- 14.45 – 15.45** **Panel 3: Safety & Security**  
Finn Lützow-Holm Myrstad – Head of the Digital Services, Forbrukerrådet, Norway  
Arthur van der Wees, Founding Member of Alliance for Internet of Things Innovation  
Mady Delvaux – Member of European Parliament
- 15.45 – 16.00** Coffee break
- 16.00 – 17.00** **Panel 4: The role of consumer organisations in a connected world**  
Bart Combée – CEO Consumentenbond, The Netherlands and  
President, Consumers International  
Jessica Rich – Vice-President, Consumer Report, USA  
Stephen Russel – Secretary-General, ANEC
- 17.00** Closing remarks: Monique Goyens – Director General, BEUC