



You shouldn't need a PhD to understand your energy bill

Dear Member of the European Parliament,

Have you recently checked your energy bill? Did you understand it? Energy bills are often confusing, and most people don't understand what they are paying for. You can help make bills better when you vote on the Electricity Market Directive:

- Bills should include key information, such as the price to pay, the payment date, consumption, information on contract duration and how to switch suppliers or complain.
- The most important information such as the amount to pay should come first, with detailed breakdowns on separate pages.
- The language should be free of technical terms.
- And wouldn't you like your supplier to tell you when he has a better offer for you, depending on your individual energy consumption?



The Consumer Voice in Europe

www.beuc.eu



Member of the

European Parliament,

Brussels/Strasbourg