

## THE FINANCIAL CRISIS 10 YEARS LATER: LESSONS (UN)LEARNED

Joint Conference of the EU and U.S. Consumer Organisations

20 June 2018

L42, Rue de la Loi 42, 1040 *Brussels*

- 9.00-9.30 **Keynote speech**  
Rohit Chopra, Commissioner, U.S. Federal Trade Commission (*tbc*)
- 9.30-11.00 **Panel 1 – Looking back: What has changed for EU and U.S. since 2008?**
- Moderator:* Ed Mierzwinski, Senior Director, Federal Consumer Program, U.S. PIRG
- Panellists:*  
Ira Rheingold, Executive Director, U.S. National Association of Consumer Advocates  
Benoît Lallemand, Secretary General, Finance Watch  
Matthieu Robin, Financial Services Expert, UFC-Que Choisir
- Q&A session
- 11.00-11.15 Coffee break
- 11.15-12.45 **Panel 2 – Looking ahead: What needs to be done to better protect consumers?**
- Moderator:* Ed Mierzwinski, Senior Director, Federal Consumer Program, U.S. PIRG
- Panellists:*  
Dominique Dijkhuis, Head of Retail Supervision, Netherlands Authority for the Financial Markets  
Wim Mijs, CEO, European Banking Federation  
Philippe Lamberts, Member of European Parliament  
Monique Goyens, Director General, BEUC
- Q&A session
- 12:45-14:00 Lunch