

Contact: Johannes Kleis: +32 (0)2 789 24 01
Date: 02/10/2015

European consumer groups demand action from Volkswagen

Bundling the forces of consumer groups across Europe, today The European Consumer Organisation (BEUC) and its members are calling on the VW Group to provide answers and take quick action to restore trust and repair consumer detriment.

Monique Goyens, Director General of BEUC commented:

“VW’s actions have deeply shaken the trust of consumers in their cars, if not in an entire industry. Millions of car owners have truck-loads of questions what this sham means for their own vehicle. We want VW to come clean and rebuild confidence with concrete steps.”

See [here](#) the letter of BEUC and its members to VW Group CEO Mr Müller.

ENDS