

To:

Mr. Pietro Grasso

President of the Italian Senato della Repubblica

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**Subject: Bill n. 2484 – Provisions of Internet services for competition protection and free access for users.
Scheduling request.**

Dear Mr. President Pietro Grasso

On behalf of Altroconsumo and BEUC, The European Consumer Organisation, we reach out to you to highlight the importance of Bill n. 2484 for consumers and to request that the bill be scheduled on the Senate's agenda for its speedy approval.

Altroconsumo and BEUC have always supported the principle of net neutrality, also included in the Italian "Declaration of rights and duties" as a fundamental pillar of the internet that guarantees consumers can use apps and services without undue discrimination. Fortunately, this principle is strongly protected in EU law through Regulation (EU) 2015/2120.

Bill n. 2484 takes a qualitative step forward, extending the neutrality principle to devices. For example, article 4 of the proposed bill would give consumers the right to use software and access content and services without any discriminatory conditions. In addition, article 4 gives consumers the right to uninstall software and to remove apps and content they are not interested in. The bill is adequately

balanced with safeguards for any mandatory requirements on software providers and to ensure that the device's security and operativity are not impacted.

As consumers live increasingly digital lives, guaranteeing that they can use their smart devices, connected products and connectivity services in a truly neutral and non-discriminatory fashion is paramount. Bill n. 2484 is therefore a great step forward for Italian consumers, and once adopted, could serve as an example for possible similar provisions at EU level.

Considering the reasons laid out above, Altroconsumo and BEUC kindly request Your Excellency to take action to protect citizens' and consumers' rights by scheduling the Bill n. 2484 in the Senato agenda.

We remain at your disposal for any questions you might have.

Yours sincerely,

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