Mobility habits following COVID-19

Snapshot study and BEUC policy recommendations

A consumer survey conducted in October 2020 shows consumers are likely to prefer individual forms of transport and more local travel following the COVID-19 pandemic.

CONTEXT — The COVID-19 outbreak has brought unprecedented disruption to people's daily lives. One aspect of this disruption concerns how we go about our daily lives. Consumer organisations wondered how far the pandemic has affected these movements: How much did people's activities change? And what does that mean for people's travel behaviour? How much do people expect this might change once the pandemic has passed?
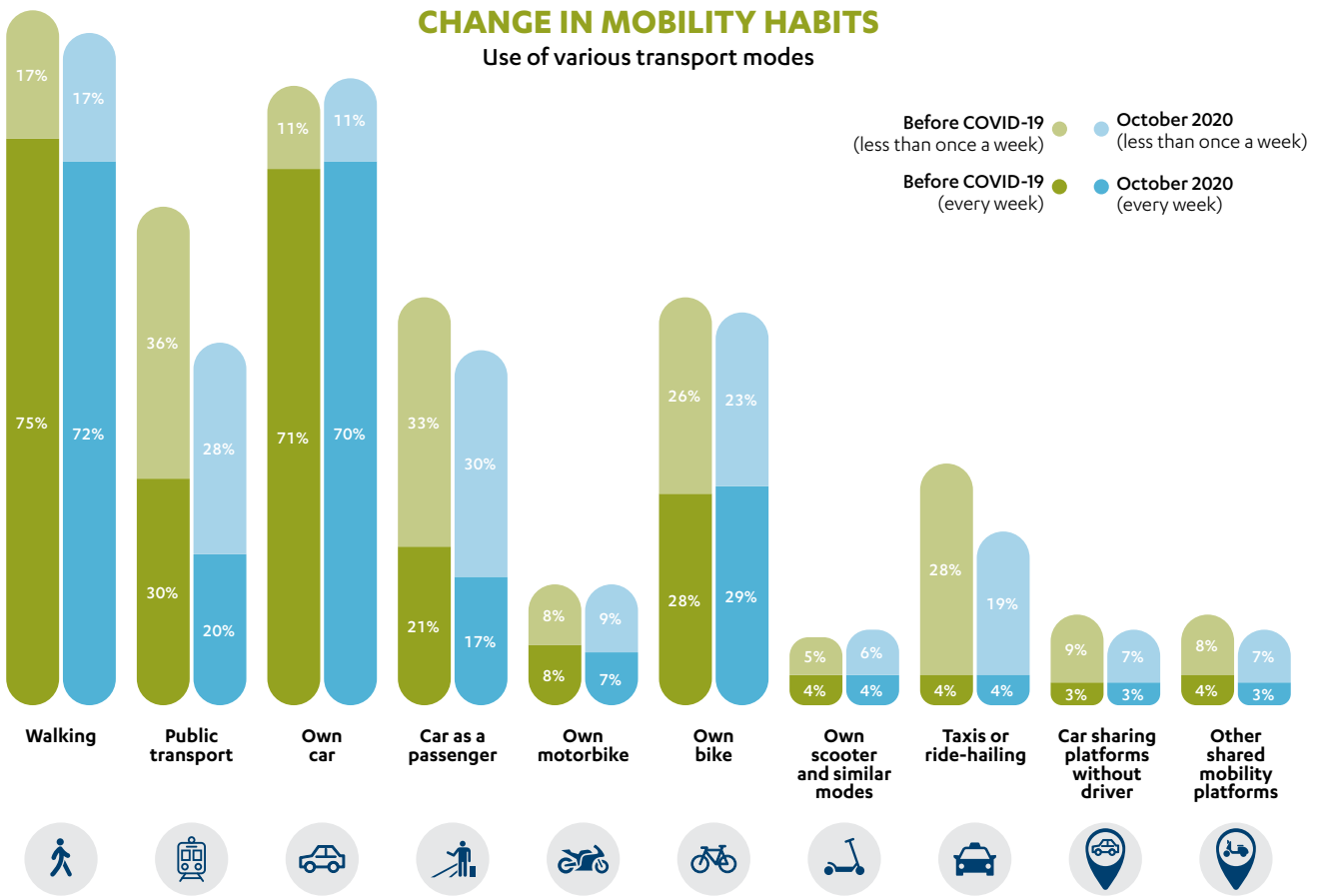
11 consumer organisations therefore conducted a survey across European countries. The survey has been spearheaded by the joint statistical department of Test Achats/Aankoop (Belgium), Altroconsumo (Italy), DECO Proteste (Portugal) and OCU (Spain), in cooperation with Verein für Konsumenteninformation – VKI (Austria), dTest (Czech Republic), Forbrugerrådet Tænk (Denmark), Stiftung Warentest (Germany), Lietuvos vartotojų organizacijų aljansas – LVOA (Lithuania), Consumentenbond (Netherlands), and Zveza Potrošnikov Slovenije – ZPS (Slovenia).

BEUC The European Consumer Organisation

Key findings across 11 European countries

#1: Public transport most impacted by the COVID-19 pandemic
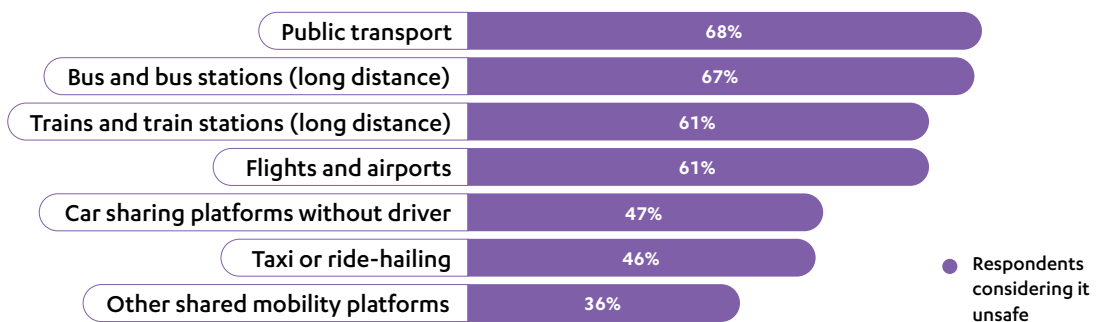
The below graphic compares pre-pandemic times with people's experiences during October 2020. It shows that the pandemic has had the most effect on collective modes of transport (public transport, taxis or ride-hailing).

CHANGE IN MOBILITY HABITS
Use of various transport modes

Before COVID-19 (less than once a week) | **October 2020** (less than once a week)
Before COVID-19 (every week) | **October 2020** (every week)

Mode	Before (less than once/week)	October 2020 (less than once/week)	Before (every week)	October 2020 (every week)
Walking	17%	17%	75%	72%
Public transport	36%	28%	30%	20%
Own car	11%	11%	71%	70%
Car as a passenger	33%	30%	21%	17%
Own motorbike	8%	9%	8%	7%
Own bike	26%	23%	28%	29%
Own scooter and similar modes	5%	6%	4%	4%
Taxis or ride-hailing	28%	19%	4%	4%
Car sharing platforms without driver	9%	7%	3%	3%
Other shared mobility platforms	8%	7%	4%	3%

#2: COVID-19 affects people's feeling of safety – in terms of risk of contamination – the most when it comes to forms of mobility where people are in close proximity to one another

The below graphic shows that respondents feel more at risk when using types of transport where they come in proximity to other users.

FEELING OF UNSAFETY REGARDING CONTAMINATION RISK
In October 2020

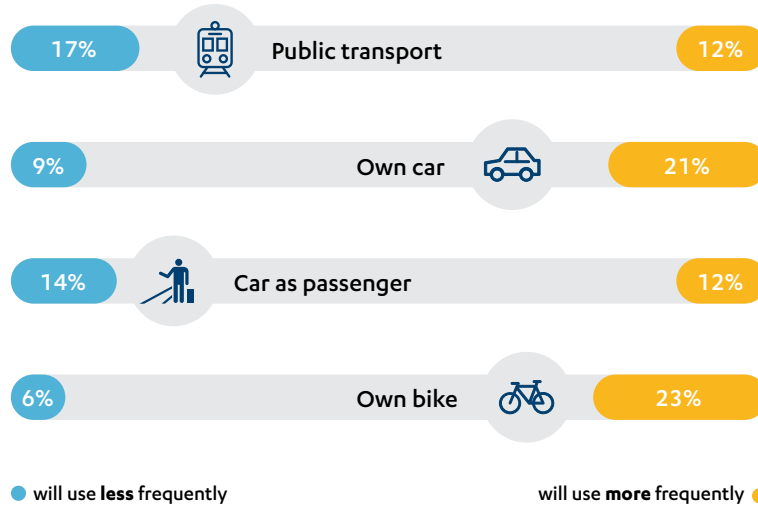|	Respondents considering it unsafe
Public transport	68%
Bus and bus stations (long distance)	67%
Trains and train stations (long distance)	61%
Flights and airports	61%
Car sharing platforms without driver	47%
Taxi or ride-hailing	46%
Other shared mobility platforms	36%

#3: After the crisis, people expect to use their bike or car more than other forms of transport

This graphic shows what types of transport people expect to use – in terms of frequency – after the crisis, compared to pre-COVID times.

FORECASTED FREQUENCY OF USE AFTER THE COVID-19 PANDEMIC
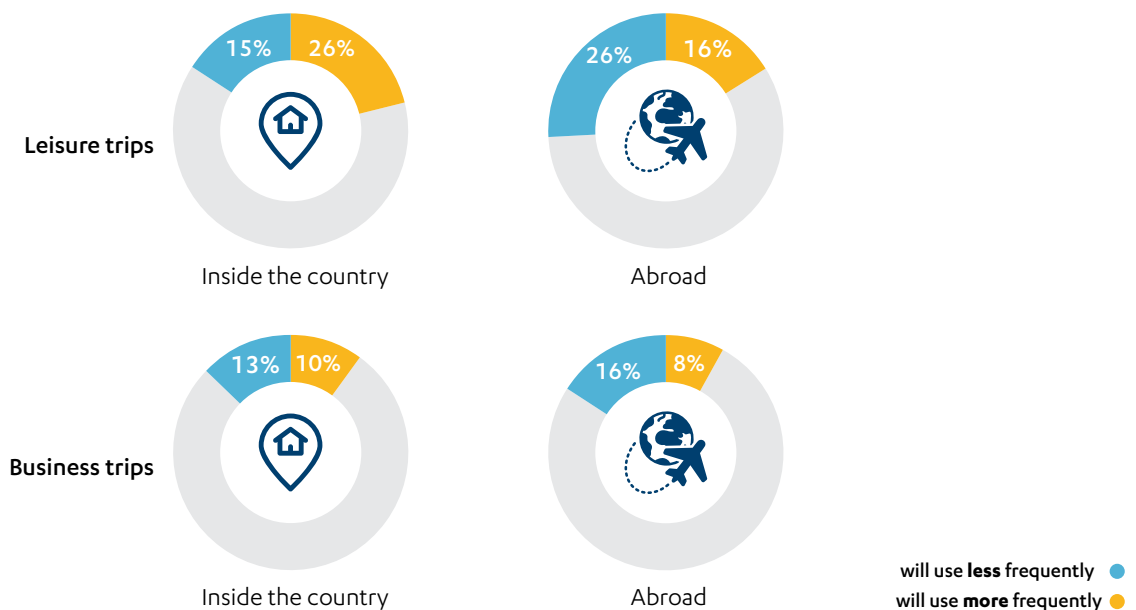Compared with the period before COVID-19

17%	Public transport	12%
9%	Own car	21%
14%	Car as passenger	12%
6%	Own bike	23%

● will use **less** frequently   will use **more** frequently ●

#4: After the crisis, people expect they will be less likely to travel abroad

This graphic shows whether people expect to travel with a higher or lower frequency after the crisis, compared to pre-COVID times.

FORECASTED FREQUENCY OF USE AFTER THE COVID-19 PANDEMIC
Compared with the period before COVID-19

Leisure trips

Inside the country: 15% / 26%
Abroad: 26% / 16%

Business trips

Inside the country: 13% / 10%
Abroad: 16% / 8%

will use **less** frequently ●
will use **more** frequently ●

Policy recommendations

Changing mobility habits call for policy responses. Let us not forget that COVID-19 may have long-term knock-on effects. For example, should there be a surge in car use across Europe, this might negatively affect wider objectives such as the fight against climate change by impacting the success of European Green Deal policies. Three main policy points can be inferred from the perceptions expressed in this survey:

- **Keep public transport attractive:** Although the latest news reports signal optimism about a vaccine, public transport operators must continue to effectively implement COVID measures to tackle negative perceptions that may exist about public transport use (in view of contamination risk). Consumers should regain full confidence in using public transport. Authorities should also continue investment in the offer and frequency of public transport to signal that it has a primal role in mobility.

- **Promote walking and cycling as alternatives to car use, where possible:** The survey forecasts that bikes and cars could be more frequently used following the COVID-19 crisis. Local authorities are therefore advised to analyse the needs for cycling infrastructure and continue any development started amid the crisis. In terms of car use – and while recognising that many people rely on their cars and have limited or no other options – authorities should beware of a modal shift from public transport to cars. A surge in individual car use would not benefit traffic flows or emissions.

- **Restore trust in long-distance travelling:** During COVID-19, travellers faced considerable difficulties to obtain reimbursement for cancelled travel. The survey results show that respondents expect to prefer domestic over international travel after the pandemic. To restore their trust in a hassle-free trip, and in addition to hygiene measures, it is important that passenger rights can never diminished and always be easily enforced. At the same time, we cannot disregard the need for long-distance travel to develop in line with climate objectives.

Background information

See Annex for more info.

The research consisted of an online questionnaire, distributed among consumers in the 11 focus countries.

A total of 11,273 valid answers were collected. The sample reflects the distribution of the national populations by age (18-74), gender, educational attainment and living area. 51% of respondents lived in an urban setting, 25% in a suburban area, and 24% in the countryside.

The survey asked questions about the impact of COVID-19 on daily activities outside one's home, working from home, travel and mobility habits. It also cast an eye to the future, asking people how they might expect their behaviour to evolve after the pandemic.

The data collection took place in October 2020, which coincided with the beginning of a second wave of infections in Europe.

ANNEX: detailed results

Impact of COVID-19 on mobility
WALKING

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 1	Row %	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	10,6%	13,9%	75,4%
N = 957	October 2020	11,4%	13,2%	75,3%
BELGIUM	Before Covid-19	13,9%	21,9%	64,2%
N = 997	October 2020	15,2%	21,8%	63,0%
CZECH REPUBLIC	Before Covid-19	5,7%	15,6%	78,8%
N = 926	October 2020	7,8%	17,4%	74,8%
DENMARK	Before Covid-19	13,5%	13,7%	72,8%
N = 987	October 2020	12,8%	13,0%	74,2%
GERMANY	Before Covid-19	10,3%	17,8%	71,9%
N = 1011	October 2020	11,2%	18,0%	70,8%
ITALY	Before Covid-19	6,1%	19,0%	74,9%
N = 949	October 2020	13,6%	19,2%	67,2%
LITHUANIA	Before Covid-19	12,4%	19,0%	68,7%
N = 1024	October 2020	13,5%	19,3%	67,2%
THE NETHERLANDS	Before Covid-19	8,3%	16,5%	75,2%
N = 1001	October 2020	10,3%	16,0%	73,6%
PORTUGAL	Before Covid-19	8,1%	17,2%	74,7%
N = 926	October 2020	9,3%	25,9%	64,8%
SLOVENIA	Before Covid-19	7,1%	18,3%	74,6%
N = 986	October 2020	9,6%	21,4%	69,0%
SPAIN	Before Covid-19	4,9%	11,3%	83,7%
N =1023	October 2020	6,4%	12,3%	81,3%
TOTAL	Before Covid-19	8,2%	16,7%	75,2%
	October 2020	10,8%	17,3%	71,9%

Base: full sample

Impact of COVID-19 on mobility
PUBLIC TRANSPORT

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 2	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	1,8%	31,1%	31,1%	35,9%
N = 957	October 2020	2,0%	38,6%	29,7%	29,8%
BELGIUM	Before Covid-19	3,0%	36,1%	31,8%	29,1%
N = 997	October 2020	3,6%	52,5%	23,8%	20,1%
CZECH REPUBLIC	Before Covid-19	0,8%	18,8%	34,4%	46,0%
N = 926	October 2020	1,0%	30,6%	37,3%	31,1%
DENMARK	Before Covid-19	3,7%	31,6%	40,7%	23,9%
N = 987	October 2020	3,7%	40,4%	38,0%	17,9%
GERMANY	Before Covid-19	3,5%	30,5%	38,2%	27,8%
N = 1011	October 2020	2,9%	44,6%	31,2%	21,3%
ITALY	Before Covid-19	2,8%	33,7%	36,8%	26,7%
N = 949	October 2020	2,7%	59,5%	22,4%	15,4%
LITHUANIA	Before Covid-19	5,0%	32,8%	32,3%	29,9%
N = 1024	October 2020	4,8%	41,7%	29,4%	24,1%
THE NETHERLANDS	Before Covid-19	3,5%	37,6%	35,8%	23,1%
N = 1001	October 2020	4,3%	60,5%	23,8%	11,4%
PORTUGAL	Before Covid-19	4,2%	38,3%	30,2%	27,3%
N = 926	October 2020	5,0%	57,7%	21,3%	16,1%
SLOVENIA	Before Covid-19	2,6%	46,0%	36,6%	14,7%
N = 986	October 2020	3,9%	59,8%	26,2%	10,1%
SPAIN	Before Covid-19	2,2%	23,5%	37,0%	37,3%
N =1023	October 2020	2,1%	44,7%	31,4%	21,7%
TOTAL	Before Covid-19	3,0%	30,7%	36,6%	29,8%
	October 2020	2,9%	49,2%	28,3%	19,6%

Base: full sample

Impact of COVID-19 on mobility
YOUR OWN CAR

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 3	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	9,6%	15,3%	9,1%	66,0%
N = 957	October 2020	10,1%	15,1%	10,5%	64,3%
BELGIUM	Before Covid-19	11,9%	11,3%	9,4%	67,4%
N = 997	October 2020	11,8%	10,7%	10,0%	67,5%
CZECH REPUBLIC	Before Covid-19	11,5%	17,5%	14,0%	57,0%
N = 926	October 2020	11,5%	18,2%	13,1%	57,1%
DENMARK	Before Covid-19	10,7%	17,1%	9,8%	62,4%
N = 987	October 2020	10,6%	17,0%	8,7%	63,7%
GERMANY	Before Covid-19	8,0%	13,6%	11,8%	66,7%
N = 1011	October 2020	8,7%	14,3%	10,7%	66,3%
ITALY	Before Covid-19	3,9%	5,2%	8,2%	82,6%
N = 949	October 2020	4,0%	5,4%	10,3%	80,3%
LITHUANIA	Before Covid-19	6,5%	19,0%	10,2%	64,3%
N = 1024	October 2020	6,3%	18,2%	13,2%	62,4%
THE NETHERLANDS	Before Covid-19	10,1%	12,1%	13,0%	64,7%
N = 1001	October 2020	10,4%	12,9%	13,8%	62,9%
PORTUGAL	Before Covid-19	13,2%	6,2%	8,8%	71,9%
N = 926	October 2020	12,8%	6,3%	9,4%	71,5%
SLOVENIA	Before Covid-19	4,8%	9,3%	9,7%	76,2%
N = 986	October 2020	4,7%	11,1%	11,0%	73,3%
SPAIN	Before Covid-19	8,5%	9,1%	12,4%	70,0%
N =1023	October 2020	8,5%	8,5%	13,6%	69,3%
TOTAL	Before Covid-19	7,9%	10,7%	10,9%	70,6%
	October 2020	8,1%	10,9%	11,4%	69,6%

Base: full sample

Impact of COVID-19 on mobility
CAR AS A PASSENGER

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 4	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	7,6%	46,2%	33,1%	13,1%
N = 957	October 2020	7,9%	49,7%	30,1%	12,4%
BELGIUM	Before Covid-19	6,5%	35,0%	33,8%	24,7%
N = 997	October 2020	7,6%	42,9%	29,0%	20,4%
CZECH REPUBLIC	Before Covid-19	5,5%	37,0%	40,8%	16,7%
N = 926	October 2020	5,6%	43,4%	37,8%	13,3%
DENMARK	Before Covid-19	5,9%	28,7%	52,1%	13,2%
N = 987	October 2020	5,8%	31,6%	49,8%	12,8%
GERMANY	Before Covid-19	8,4%	48,5%	28,8%	14,4%
N = 1011	October 2020	8,6%	52,4%	25,6%	13,5%
ITALY	Before Covid-19	3,1%	30,8%	33,3%	32,8%
N = 949	October 2020	3,0%	39,3%	33,2%	24,4%
LITHUANIA	Before Covid-19	2,9%	25,4%	44,9%	26,7%
N = 1024	October 2020	3,3%	29,1%	43,7%	23,9%
THE NETHERLANDS	Before Covid-19	6,7%	31,8%	39,3%	22,2%
N = 1001	October 2020	7,4%	41,6%	32,8%	18,1%
PORTUGAL	Before Covid-19	10,8%	38,3%	35,2%	15,7%
N = 926	October 2020	11,4%	47,0%	27,3%	14,3%
SLOVENIA	Before Covid-19	1,7%	39,1%	38,5%	20,7%
N = 986	October 2020	3,2%	45,9%	31,9%	19,0%
SPAIN	Before Covid-19	5,6%	39,1%	34,1%	21,2%
N =1023	October 2020	5,8%	49,3%	29,2%	15,7%
TOTAL	Before Covid-19	6,3%	39,3%	33,3%	21,1%
	October 2020	6,5%	46,3%	30,1%	17,1%

Base: full sample

Impact of COVID-19 on mobility
YOUR OWN MOTORBIKE

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 5	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	34,0%	57,3%	5,3%	3,4%
N = 957	October 2020	34,5%	56,8%	5,1%	3,6%
BELGIUM	Before Covid-19	44,1%	47,5%	3,7%	4,7%
N = 997	October 2020	44,3%	47,7%	3,8%	4,2%
CZECH REPUBLIC	Before Covid-19	31,3%	59,7%	5,1%	3,9%
N = 926	October 2020	31,4%	60,1%	5,5%	3,0%
DENMARK	Before Covid-19	40,8%	51,2%	4,3%	3,7%
N = 987	October 2020	40,4%	51,8%	4,2%	3,6%
GERMANY	Before Covid-19	28,8%	55,1%	9,7%	6,3%
N = 1011	October 2020	29,0%	54,5%	11,3%	5,2%
ITALY	Before Covid-19	41,0%	38,3%	9,3%	11,4%
N = 949	October 2020	41,5%	38,1%	8,9%	11,6%
LITHUANIA	Before Covid-19	20,7%	72,8%	3,4%	3,1%
N = 1024	October 2020	20,3%	73,0%	3,5%	3,1%
THE NETHERLANDS	Before Covid-19	40,6%	49,6%	5,8%	3,9%
N = 1001	October 2020	40,8%	49,8%	5,2%	4,2%
PORTUGAL	Before Covid-19	53,0%	35,7%	6,0%	5,4%
N = 926	October 2020	53,5%	36,5%	4,2%	5,7%
SLOVENIA	Before Covid-19	20,3%	64,9%	7,9%	6,9%
N = 986	October 2020	21,0%	65,4%	8,0%	5,6%
SPAIN	Before Covid-19	47,6%	34,5%	8,1%	9,9%
N =1023	October 2020	47,5%	35,0%	9,0%	8,5%
TOTAL	Before Covid-19	37,9%	46,4%	8,1%	7,6%
	October 2020	38,0%	46,3%	8,7%	7,0%

Base: full sample

Impact of COVID-19 on mobility
YOUR OWN BIKE

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

| TABLE 6	*Row %*	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	13,6%	33,8%	29,7%	22,9%
N = 957	October 2020	15,0%	35,2%	26,9%	22,9%
BELGIUM	Before Covid-19	19,0%	30,5%	21,3%	29,1%
N = 997	October 2020	19,5%	32,3%	19,8%	28,3%
CZECH REPUBLIC	Before Covid-19	15,5%	35,0%	32,5%	17,0%
N = 926	October 2020	15,5%	38,7%	30,7%	15,1%
DENMARK	Before Covid-19	13,2%	25,8%	23,8%	37,2%
N = 987	October 2020	13,4%	26,8%	22,7%	37,1%
GERMANY	Before Covid-19	10,6%	28,9%	28,8%	31,7%
N = 1011	October 2020	10,1%	29,7%	26,8%	33,5%
ITALY	Before Covid-19	19,3%	27,4%	26,8%	26,5%
N = 949	October 2020	20,1%	30,0%	22,8%	27,1%
LITHUANIA	Before Covid-19	10,9%	47,8%	26,4%	14,8%
N = 1024	October 2020	11,3%	50,1%	24,9%	13,7%
THE NETHERLANDS	Before Covid-19	6,6%	12,6%	21,9%	58,9%
N = 1001	October 2020	7,5%	15,5%	21,2%	55,8%
PORTUGAL	Before Covid-19	37,8%	31,9%	19,6%	10,7%
N = 926	October 2020	38,3%	33,5%	18,6%	9,7%
SLOVENIA	Before Covid-19	8,0%	35,2%	32,7%	24,1%
N = 986	October 2020	8,6%	39,6%	30,6%	21,1%
SPAIN	Before Covid-19	29,4%	28,8%	21,5%	20,3%
N =1023	October 2020	29,9%	30,0%	17,7%	22,4%
TOTAL	Before Covid-19	17,6%	28,1%	25,9%	28,4%
	October 2020	17,8%	29,8%	23,2%	29,2%

Base: full sample

Impact of COVID-19 on mobility
YOUR OWN SCOOTER / HOVERBOARD / SEGWAY AND SIMILAR

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 7	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	36,2%	58,4%	3,1%	2,2%
N = 957	October 2020	36,5%	58,4%	2,8%	2,3%
BELGIUM	Before Covid-19	47,0%	47,0%	3,7%	2,3%
N = 997	October 2020	46,2%	47,2%	3,1%	3,5%
CZECH REPUBLIC	Before Covid-19	31,3%	59,0%	6,8%	2,9%
N = 926	October 2020	30,9%	60,7%	6,0%	2,5%
DENMARK	Before Covid-19	39,4%	51,5%	5,4%	3,7%
N = 987	October 2020	40,0%	51,0%	5,7%	3,3%
GERMANY	Before Covid-19	31,5%	58,8%	5,5%	4,3%
N = 1011	October 2020	31,2%	58,8%	6,4%	3,5%
ITALY	Before Covid-19	49,1%	42,8%	4,1%	4,0%
N = 949	October 2020	49,2%	40,9%	5,5%	4,4%
LITHUANIA	Before Covid-19	17,2%	72,3%	5,9%	4,7%
N = 1024	October 2020	17,0%	71,4%	6,8%	4,7%
THE NETHERLANDS	Before Covid-19	40,2%	47,6%	6,8%	5,4%
N = 1001	October 2020	40,5%	47,9%	5,8%	5,8%
PORTUGAL	Before Covid-19	52,1%	41,2%	5,3%	1,4%
N = 926	October 2020	51,7%	41,2%	4,1%	3,0%
SLOVENIA	Before Covid-19	21,2%	69,8%	5,1%	3,9%
N = 986	October 2020	21,2%	70,6%	4,1%	4,1%
SPAIN	Before Covid-19	51,7%	39,0%	4,6%	4,7%
N =1023	October 2020	51,3%	38,9%	5,7%	4,1%
TOTAL	Before Covid-19	41,4%	49,5%	5,0%	4,1%
	October 2020	41,2%	49,2%	5,7%	3,9%

Base: full sample

Impact of COVID-19 on mobility
TAXI OR RIDE-HAILING

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 8	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	9,1%	58,1%	31,0%	1,8%
N = 957	October 2020	9,7%	63,3%	24,4%	2,6%
BELGIUM	Before Covid-19	23,8%	61,7%	12,3%	2,2%
N = 997	October 2020	23,9%	65,4%	8,8%	1,9%
CZECH REPUBLIC	Before Covid-19	7,1%	60,9%	29,9%	2,2%
N = 926	October 2020	7,1%	71,1%	20,4%	1,3%
DENMARK	Before Covid-19	14,8%	54,6%	27,4%	3,1%
N = 987	October 2020	15,2%	58,5%	23,6%	2,7%
GERMANY	Before Covid-19	9,4%	58,0%	28,5%	4,1%
N = 1011	October 2020	9,7%	65,3%	20,8%	4,2%
ITALY	Before Covid-19	10,9%	65,6%	20,5%	3,0%
N = 949	October 2020	10,8%	73,4%	12,5%	3,3%
LITHUANIA	Before Covid-19	9,6%	39,5%	46,2%	4,7%
N = 1024	October 2020	9,6%	46,6%	39,5%	4,4%
THE NETHERLANDS	Before Covid-19	16,7%	62,2%	17,6%	3,5%
N = 1001	October 2020	17,5%	69,2%	10,2%	3,1%
PORTUGAL	Before Covid-19	13,2%	41,0%	41,9%	3,9%
N = 926	October 2020	13,3%	54,5%	28,0%	4,2%
SLOVENIA	Before Covid-19	6,9%	67,1%	24,0%	2,0%
N = 986	October 2020	7,1%	76,0%	14,6%	2,3%
SPAIN	Before Covid-19	10,2%	45,2%	40,2%	4,5%
N =1023	October 2020	10,4%	60,5%	25,8%	3,3%
TOTAL	Before Covid-19	11,2%	57,0%	28,2%	3,6%
	October 2020	11,4%	66,0%	19,2%	3,5%

* "taxi"
In Italy, car platforms with a driver (e.g. Uber) are not allowed to operate. Only the use of taxis was investigated.

Base: full sample

Impact of COVID-19 on mobility
CAR SHARING PLATFORMS WITHOUT DRIVER

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

| TABLE 9	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	18,0%	75,0%	6,2%	0,9%
N = 957	October 2020	17,9%	75,2%	6,0%	1,0%
BELGIUM	Before Covid-19	29,4%	65,5%	3,8%	1,4%
N = 997	October 2020	29,5%	66,2%	3,0%	1,3%
CZECH REPUBLIC	Before Covid-19	12,2%	82,5%	4,0%	1,3%
N = 926	October 2020	12,1%	83,6%	3,1%	1,2%
DENMARK	Before Covid-19	20,3%	70,5%	6,0%	3,2%
N = 987	October 2020	20,3%	70,4%	7,0%	2,3%
GERMANY	Before Covid-19	15,7%	70,4%	11,3%	2,6%
N = 1011	October 2020	15,2%	72,2%	8,6%	3,9%
ITALY	Before Covid-19	13,5%	70,0%	12,6%	3,9%
N = 949	October 2020	13,7%	74,3%	10,0%	1,9%
LITHUANIA	Before Covid-19	13,2%	70,9%	13,3%	2,6%
N = 1024	October 2020	13,9%	73,2%	11,2%	1,7%
THE NETHERLANDS	Before Covid-19	22,5%	68,8%	5,6%	3,0%
N = 1001	October 2020	23,3%	69,6%	4,2%	2,9%
PORTUGAL	Before Covid-19	27,5%	64,3%	6,8%	1,3%
N = 926	October 2020	26,8%	65,7%	5,6%	2,0%
SLOVENIA	Before Covid-19	9,9%	83,7%	5,0%	1,4%
N = 986	October 2020	9,9%	84,7%	3,2%	2,2%
SPAIN	Before Covid-19	20,2%	69,9%	7,6%	2,4%
N =1023	October 2020	20,2%	71,6%	6,3%	1,9%
TOTAL	Before Covid-19	17,5%	70,3%	9,4%	2,7%
	October 2020	17,4%	72,5%	7,5%	2,6%

Base: full sample

Impact of COVID-19 on mobility
OTHER SHARED MOBILITY PLATFORMS (BIKES, MOPED, SCOOTERS...)

How frequently did you use each of the following ways to move around before the COVID-19 crisis? And how frequently do you use them nowadays (October 2020)?

TABLE 10	Row %	Not applicable / available	Never	Less than once a week	Every week
AUSTRIA	Before Covid-19	17,1%	76,9%	5,0%	1,1%
N = 957	October 2020	17,3%	76,8%	4,8%	1,1%
BELGIUM	Before Covid-19	29,8%	64,4%	3,9%	2,0%
N = 997	October 2020	29,8%	65,5%	2,8%	1,9%
CZECH REPUBLIC	Before Covid-19	12,8%	74,7%	8,8%	3,7%
N = 926	October 2020	13,2%	78,1%	5,8%	2,9%
DENMARK	Before Covid-19	22,0%	67,3%	6,9%	3,8%
N = 987	October 2020	22,2%	67,0%	7,7%	3,1%
GERMANY	Before Covid-19	16,2%	71,1%	8,9%	3,8%
N = 1011	October 2020	16,3%	73,1%	7,3%	3,3%
ITALY	Before Covid-19	17,1%	67,5%	10,0%	5,4%
N = 949	October 2020	17,0%	70,3%	8,3%	4,4%
LITHUANIA	Before Covid-19	14,3%	75,7%	7,9%	2,2%
N = 1024	October 2020	14,2%	76,8%	7,1%	1,9%
THE NETHERLANDS	Before Covid-19	21,7%	66,6%	8,9%	2,9%
N = 1001	October 2020	22,3%	68,5%	7,2%	2,0%
PORTUGAL	Before Covid-19	26,9%	63,9%	6,3%	2,8%
N = 926	October 2020	26,9%	65,7%	4,4%	3,0%
SLOVENIA	Before Covid-19	7,6%	80,7%	9,1%	2,6%
N = 986	October 2020	7,7%	82,8%	7,1%	2,4%
SPAIN	Before Covid-19	20,6%	71,0%	5,8%	2,5%
N =1023	October 2020	21,1%	71,2%	4,8%	3,0%
TOTAL	Before Covid-19	18,5%	69,7%	8,1%	3,6%
	October 2020	18,7%	71,5%	6,6%	3,2%

Base: full sample

After COVID-19 perspectives

Respondents feeling (very or rather) unsafe - in terms of contamination risk - using the following services in October 2020.

TABLE 11	AT	BE	CZ	DK	DE	IT	LT	NL	PT	SI	ES	TOTAL
Public transport	46,4%	71,7%	72,0%	51,4%	61,9%	80,2%	64,6%	56,3%	80,1%	70,4%	67,4%	67,7%
(Long distance) bus & bus stations	53,0%	69,2%	69,8%	47,1%	64,5%	75,5%	62,4%	59,1%	76,1%	65,3%	66,9%	67,2%
Indoor public events	43,9%	62,1%	71,4%	48,5%	59,6%	66,2%	70,6%	53,1%	78,7%	71,0%	61,6%	61,9%
(Long distance) trains & train stations	47,3%	63,9%	65,7%	45,6%	58,5%	63,1%	60,3%	59,1%	71,0%	63,3%	61,8%	60,7%
Flights & airports	49,3%	64,2%	64,2%	47,0%	59,5%	60,9%	61,5%	60,3%	64,6%	59,7%	62,9%	60,6%
Indoor sport facilities	40,3%	55,6%	57,9%	44,4%	52,4%	51,0%	60,1%	44,1%	72,5%	59,1%	62,3%	54,1%
Bars / pubs	47,4%	50,5%	67,5%	57,4%	54,2%	43,8%	64,7%	60,2%	72,6%	57,9%	50,0%	52,5%
Car sharing platforms without driver	28,6%	42,2%	45,4%	34,4%	45,7%	59,0%	34,7%	39,5%	40,9%	35,1%	43,8%	46,7%
Taxi or ride-hailing	31,1%	45,0%	57,0%	39,8%	45,8%	48,8%	41,9%	44,4%	52,9%	51,1%	42,1%	45,8%
Shopping malls	33,3%	43,7%	67,7%	35,0%	38,2%	40,7%	51,6%	40,1%	61,1%	58,4%	47,2%	42,9%
Outdoor public events	26,7%	43,6%	48,2%	25,0%	43,2%	42,5%	32,7%	34,1%	51,3%	44,3%	42,5%	41,8%
Guest houses/hostels	30,2%	44,8%	51,9%	35,1%	38,6%	40,8%	43,8%	35,3%	47,0%	59,1%	44,5%	41,0%
Restaurants	24,7%	31,3%	56,5%	31,3%	38,6%	35,6%	50,8%	35,7%	50,4%	46,9%	40,1%	38,5%
Hotels	28,0%	40,4%	49,7%	28,3%	38,9%	37,7%	37,3%	31,6%	44,9%	45,9%	33,6%	37,3%
Other sharing mobility platforms	22,2%	35,7%	29,8%	26,7%	36,2%	37,9%	28,1%	27,2%	44,2%	26,2%	39,1%	35,8%
Rented houses (e.g. through Airbnb)	17,1%	38,0%	36,3%	31,0%	29,5%	31,1%	32,6%	32,3%	39,4%	45,0%	33,0%	31,6%
Supermarkets	20,8%	32,1%	58,4%	31,4%	26,4%	25,3%	46,0%	35,6%	47,6%	36,1%	29,2%	29,8%
Public parks	10,8%	17,3%	15,0%	13,0%	14,6%	18,7%	14,3%	13,5%	39,2%	20,2%	28,8%	19,1%
TOTAL N	957	997	926	987	1011	949	1024	1001	926	986	1023	

The 3 services considered unsafe by the higher share of respondents in each country are highlighted as follows:

1st 2nd 3rd

Base: full sample

After COVID-19 perspectives
USE OF VARIOUS TRANSPORT MODES

Forcasted change in habits post COVID-19, compared to the situation before the crisis.

TABLE 12		AT	BE	CZ	DK	DE	IT	LT	NL	PT	SI	ES	TOTAL
Using public transport	↓	8,7%	22,1%	11,0%	12,0%	13,8%	21,7%	7,8%	14,8%	16,9%	9,0%	21,2%	17,1%
	↑	14,4%	8,0%	8,6%	11,5%	12,9%	13,2%	9,3%	12,5%	13,9%	8,5%	10,8%	12,1%
Using your own car	↓	9,2%	9,9%	6,0%	6,6%	7,8%	11,6%	4,3%	8,7%	8,0%	6,4%	8,2%	8,8%
	↑	13,4%	19,9%	16,1%	14,0%	19,6%	25,9%	14,7%	18,4%	23,2%	12,9%	22,7%	21,1%
Using a car as a passenger	↓	9,2%	18,2%	11,7%	9,3%	11,8%	16,7%	8,3%	11,8%	16,4%	11,0%	15,3%	13,9%
	↑	11,8%	9,7%	9,4%	11,6%	11,0%	13,6%	11,7%	13,7%	10,1%	9,3%	11,0%	11,7%
Using your own motorbike	↓	4,8%	9,7%	7,6%	10,7%	7,2%	7,1%	5,4%	4,7%	3,4%	8,1%	7,1%	7,0%
	↑	4,9%	7,0%	4,5%	5,3%	8,8%	14,5%	5,5%	6,3%	6,8%	5,9%	6,0%	8,9%
Using your own bike	↓	4,8%	7,8%	6,7%	6,1%	5,4%	7,5%	4,5%	4,3%	4,4%	6,3%	6,1%	6,0%
	↑	21,9%	23,3%	16,7%	19,1%	21,8%	28,6%	18,1%	25,3%	20,6%	21,5%	18,2%	22,6%
Using your own scooter and the like	↓	4,9%	8,9%	8,6%	10,8%	8,2%	7,8%	5,2%	5,5%	4,1%	7,8%	6,8%	7,5%
	↑	5,0%	5,5%	7,3%	7,1%	7,6%	9,2%	8,9%	8,1%	7,0%	6,3%	7,2%	7,7%
Using taxis or car platforms with driver	↓	7,8%	13,0%	11,2%	10,1%	12,6%	13,6%	8,6%	7,4%	18,1%	11,2%	15,7%	13,0%
	↑	9,2%	6,2%	5,3%	8,5%	7,9%	9,3%	9,2%	8,5%	13,7%	6,2%	9,3%	8,6%
Using car platforms without driver	↓	5,7%	9,8%	9,5%	9,7%	9,7%	9,8%	7,6%	5,6%	8,1%	7,4%	10,4%	9,4%
	↑	6,0%	5,9%	4,0%	6,5%	7,3%	10,2%	8,6%	6,6%	9,6%	5,0%	5,8%	7,5%
Using other sharing mobility platforms (bikes, moped...)	↓	6,0%	11,2%	8,6%	8,5%	9,1%	8,5%	6,2%	4,9%	7,0%	8,1%	9,5%	8,6%
	↑	5,5%	6,0%	6,6%	7,3%	7,9%	13,4%	7,5%	7,5%	11,3%	5,5%	5,8%	8,6%
TOTAL N		957	997	926	987	1011	949	1024	1001	926	986	1023	

↓ Will decrease
↑ Will increase

Base: full sample

After COVID-19 perspectives
TRAVEL

Forcasted change in habits post COVID-19, compared to the situation before the crisis.

TABLE 13		AT	BE	CZ	DK	DE	IT	LT	NL	PT	SI	ES	TOTAL
Travelling inside the country for leisure	↓	9,0%	16,6%	9,8%	8,2%	13,8%	17,6%	8,9%	12,9%	14,6%	13,4%	18,2%	15,1%
	↑	31,3%	22,4%	19,7%	27,8%	23,9%	30,0%	26,0%	21,1%	33,9%	20,3%	24,7%	25,7%
Travelling inside the country for work	↓	10,7%	14,7%	11,6%	9,3%	14,2%	13,0%	11,0%	9,4%	15,3%	13,1%	12,8%	13,0%
	↑	8,5%	8,2%	7,4%	10,2%	9,5%	12,4%	10,8%	9,3%	11,4%	6,4%	11,5%	10,4%
Travelling abroad for leisure	↓	23,1%	27,4%	21,4%	23,6%	25,2%	29,7%	22,0%	19,3%	28,6%	19,0%	27,9%	26,2%
	↑	19,6%	15,6%	15,2%	14,0%	17,1%	17,0%	18,7%	17,2%	19,3%	13,7%	13,4%	16,3%
Travelling abroad for work	↓	14,7%	14,7%	14,7%	14,9%	13,6%	18,6%	17,5%	10,0%	18,1%	13,7%	18,0%	15,7%
	↑	6,9%	6,5%	5,4%	6,4%	8,0%	9,8%	8,0%	7,7%	9,0%	5,3%	6,9%	8,0%
TOTAL N		957	997	926	987	1011	949	1024	1001	926	986	1023	

↓ Will decrease
↑ Will increase

Base: full sample