



The European Consumers' Organisation
Bureau Européen des Unions de Consommateurs

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Consumer Rights Directive: A turn in the right Direction

The proposed Consumer Rights Directive, major draft legislation to redefine consumer rights across Europe, took a positive turn 28 September in the European Parliament. The European Parliament's Economy and Monetary Affairs (ECON) Committee decided that minimum harmonisation should be the default rule for this directive. BEUC very much welcomes this move as it has long opposed the current suggestion of a maximum harmonisation approach applied to the whole Directive and called for a more practical and fair minimum harmonisation level.

The adoption of the draft report of MEP Pietikäinen (EPP, Finland) sends a strong signal to the Internal Market and Consumer Protection (IMCO) and Legal Affairs (JURI) committees for their upcoming votes - the parliamentary committee responsible for EU economic affairs has chosen minimum harmonisation as the right way forward. This would enable the EU to adapt to a continuously modernising Internal Market.

Another noteworthy development was the recommendation that consumer protection for digital products such as software, music files and videos that do not work properly should be included in this piece of legislation.

You can find a copy of our brochure on this topic [here](#).