

The Consumer Voice in Europe

Behavioural Insights Researcher

A 2-year contract

BEUC-The European Consumer Organisation is seeking a **Behavioural Insights Researcher** to strengthen the evidence base underpinning its consumer policy, enforcement, and advocacy work.

Your role:

The successful candidate is expected to contribute to **BEUC's enforcement and advocacy work**, especially in the areas related to the implementation of the **Digital Markets Act**, by bringing **behavioural insights** - including coordinating data analysis on consumer behaviour and market practices - to BEUC's work to better understand how consumers' decision-making processes affect the effectiveness of regulatory interventions.

The tasks will include, inter alia:

- **Supporting BEUC's policy and enforcement teams by providing behavioural evidence** and analysis in support of advocacy, litigation, complaints, and other regulatory discussions.
- **Analysing consumer behaviour and decision-making** in areas such as digital services, e-commerce, sustainability, financial services, and consumer rights.
- **Contributing to the design and implementation of behavioural research projects**, including experiments, surveys, field studies, and consumer testing.
- **Translating research findings** into clear policy recommendations and practical insights.
- **Managing relationships** with external stakeholders (e.g., research institutes, consultants, academic partners).
- **Presenting findings** to colleagues, consumer organisations, policymakers, regulators, and other stakeholders.
- **Monitoring developments** in behavioural science relevant to consumer policy and market regulation.
- Contributing to publications, reports, position papers, and presentations.

The selected candidate will dedicate 80% of the time to implement these tasks in relation to the Digital Markets Act and 20% to other consumer priorities.

Your profile:

- **Master's degree or PhD** in behavioural economics, behavioural science, psychology, economics, data science, or a related field.
- **Strong analytical skills** and experience conducting behavioural research using quantitative and/or experimental methods.
- **Strong interest in consumer policy**, market regulation, and public-interest work
- Ability to **communicate complex findings** clearly to non-specialist audiences.
- Excellent drafting skills in **English** (an additional language is an asset).
- Ability to manage projects **independently** and work **collaboratively** in multidisciplinary teams.

What we offer:

- A **full-time 2-year contract** with a competitive salary package:
 - A gross monthly salary in the indicative range of **€4.204 and €4.476 gross**, depending on experience.
 - **Fringe benefits**: Meal vouchers, group insurance, homeworking allowance, public transport, 6 days extra-legal paid leave.
 - **Flexitime**, homeworking possibility (up to 3 days per week), work-life balance.
 - 20 days/year working from abroad.
 - **External consultant contracts are also welcome.**
- A workplace committed to **support the growth, skills and well-being** of its staff through extensive training and well-being activities.
- A **multidisciplinary and multicultural** working environment within an organisation dedicated to promoting consumer interests.
- A **team of experienced consumer advocates** who need you to voice efficiently their policy arguments to EU stakeholders.
- A non-routine job: The **opportunity to deliver positive impact** in an exciting international organisation with a **dynamic, committed and fun team** in the heart of Brussels.

Location: As our contracts are subject to Belgian law, candidates must be committed to official registration in Belgium and working from our Brussels office. We offer teleworking possibilities from home or abroad, subject to our remote working policy and organisational needs.

Hiring process:

- Applications for the position should be sent **by 08 November 2026** by e-mail to **apply@beuc.eu** with subject line: **Behavioural insights researcher**.
Your application should include the following documents:
 1. **A curriculum-vitae, with no photo.**
 2. In a separate file, **answers to the following questions**:
 - Why would you like to work at BEUC? *[Briefly explain the main reasons that motivate you to work at BEUC, using maximum 250 words.]*

- Why should BEUC appoint you? *[Tell us why you think we should appoint you, using maximum 250 words.*
 - Describe a behavioural research project you have conducted or participated in and that you consider particularly successful for consumer policies. What was the research question, methodology, and key findings?
- **Any incomplete application will be disregarded.**
 - Only short-listed candidates will be contacted.
 - The first round of interviews is expected to take place as of **16 November 2026** with the **Manager of Enforcement, Consumer Rights and Competition, the Chief Economist** and the **Head of Human Resources**.
 - A second round of interviews will be planned afterwards with the **Director General, the Manager of Enforcement, Consumer Rights and Competition** and the **Head of Human Resources**.
 - Entry into function ideally from **December 2026**.

BEUC is an equal opportunities employer. We encourage candidates of diverse backgrounds to apply. **Please do not include a photo in your CV.**

STIFTUNG
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Privacy notice: In line with BEUC's [privacy policy](#), the personal data we process during hiring processes is only used for the purposes of carrying out the selection process and is deleted once the process has ended. For shortlisted candidates, we may ask for their consent to keep their information for 6 months after the end of the selection process in case other vacancies that could fit their profile open up.