

UNSAFE AND ILLEGAL ACTIVITIES ONLINE



Research and evidence from BEUC member organisations

ALTROCONSUMO (IT)

- [Prodotti comprati online: quasi sette su dieci non a norma](#) – February 2020
- [Prodotti non conformi e pratiche scorrette: è tempo che la Ue concluda le indagini su Temu](#) – February 2025

ARBEITERKAMMER (AT)

- [Im „Netz verfangen“ – Wenn man bei Fake-Shops kauft!](#) – June 2021

BEUC (EU)

- [TikTok without filters](#) – February 2021
- [Is it safe to shop on online marketplaces?](#) – February 2021

CECU (ES)

- [CECU y Andema alertan al consumidor ante un Black Friday con una “alarmante” proliferación de falsificaciones en Internet](#) – November 2020

CONSUMENTENBOND (NL)

- [Onveilige producten makkelijk te verkopen via Amazon.nl en Bol.com](#) – July 2023
- [Onveilige producten bij buitenlandse webshops](#) – January 2022
- [Consumentenbond wil verkoopverbod onveilige kindergordel SmartKidBelt](#) – September 2020

- [Waarschuwing; onveilige slaapzakjes](#) – September 2020
- [Onveilige Chinese beveiligingscamera's net onkruid](#) – June 2020
- [Prijsstijgingen van hygiënemiddelen op marktplaatsen](#) – March 2020
- [Onveilige producten bij buitenlandse webshops](#) – February 2020
- [Buitenlandse webshops: onveilige usb-laders, powerbanks en reisadapters](#) – February 2020
- [Buitenlandse webshops: onveilig plastic speelgoed](#) – January 2020
- [Tips voor het kopen bij een Chinese webwinkel](#) – May 2019
- [Reviews op websites: Waar moet je op letten?](#) – April 2019

DECO (PT)

- [Produtos vendidos em marketplaces: 2 em cada 3 podem ser inseguros](#) – February 2020

FEDERACJA KONSUMENTÓW (PL)

- [Niskie ceny, wysokie ryzyko. Raport o ukrytych kosztach zakupów na azjatyckich platformach sprzedażowych](#) – April 2025



FORBRUGERRADET TAENK (DK)

- [Test of chemicals in cosmetics bought outside of the EU](#) – July 2021
- [Wish, Amazon og AliExpress: 66% af testede produkter dumper i test](#) – February 2020
- [Test of cheap jewellery: Nickel release exceeds limit values](#) – October 2019
- [Test: Unwanted chemicals in toys from eBay, Amazon and Wish](#) – June 2019
- [Wish.com: Hvad er der mon i produkterne?](#) – April 2018

OCU (ES)

- [Sillas de coche para niños: OCU alerta de la venta online de sillas no homologadas](#) – December 2024
- [OCU alerta de juguetes peligrosos en plataformas on line como AliExpress y Amazon](#) – December 2021
- [Se venden online demasiados productos inseguros](#) – February 2020
- [Fake reviews en Amazon, Tripadvisor y Booking](#) – November 2019

STIFTUNG WARENTEST (DE)

- [„Das Problem ist die riesige Menge an oft minderwertigen Produkten“](#) – February 2025
- [Fachlich selten über-zeugend](#) – March 2022
- [Wie Verkäufer mit gekauftem Lob Kunden manipulieren](#) – June 2020
- [Riskante Schnäppchen auf Amazon, Wish & Co](#) – May 2020
- [Black Friday und Cyber Monday Sind die Sonder-angebote wirk-lich so günstig?](#) – November 2019

- [Sicher vor Betrug im Internet](#) – November 2019
- [Gefälschte Test-ergeb-nisse und Tests, die es nie gab](#) – July 2019
- [Billig-Produkte aus dem Netz oft unsicher](#) – February 2019
- [Jedes vierte Produkt für Kinder ist mangelhaft](#) – December 2018

TESTACHATS/TESTAANKOOP (BE)

- [Temu : 28 produits analysés comme dangereux et de mauvaise qualité par nos experts](#) – February 2024
- [L'application Temu serait-elle dangereuse?](#) – October 2023
- [Black Friday: Test Achats met en garde contre les boutiques en ligne frauduleuses](#) – November 2020
- [AliExpress, Wish et compagnie jouent avec votre sécurité](#) – February 2020
- [Chargeurs bon marché : danger !](#) – February 2018

UFC-QUE CHOISIR (FR)

- [Black Friday L'UFC-Que Choisir appelle à stopper les pratiques commerciales trompeuses](#) – November 2020
- [Marketplaces: Trop de produits dangereux](#) – February 2020
- [Chargeurs de smartphones – Risque d'incendie et de choc électrique](#) – January 2020

VKI (AT)

- [Black Friday: Schnäppchen um jeden Preis?](#) – November 2020
- [Wann kauf ich nur? Preisverlaufsbeobachtung auf Amazon](#) – November 2020

- [Viagogo: Irreführung bei Ticketangaben](#) – May 2020
- [Online-Marktplätze: Vorsicht beim Kauf](#) – March 2020

SVERIGES KONSUMENTER (SE)

- [Privatimportens faror – det här vill vi se hända](#) – December 2020

vzbv (DE)

- [Verbraucherprobleme mit online-marktplätzen](#) – February 2022
- [Kein Verlass auf Online-Bewertungen](#) – February 2022
- [Online-Shopping: Vorsicht vor Retouren nach China](#) – August 2021
- [Probleme mit dem Widerruf im Online-Handel](#) – May 2021
- [Verbraucherfrust beim Online-Shopping: Online-Shops und Geld verschwinden](#) – December 2020
- [Grenzenloser Ärger statt bequemer Online-Kauf](#) – November 2020
- [Effektiver Verbraucherschutz im Online-Handel: Verantwortung und Haftung von Internetplattformen](#) – November 2019
- [Billig-Kleidung aus Asien: Marktwächter raten zur Vorsicht beim Online-Shopping](#) – January 2018

WHICH? (UK)

- [Electric heaters sold on TikTok and Temu could explode, cause electric shocks or start house fires, Which? Warns](#) – February 2024
- [Illegal weapons and age-restricted items sold without checks on Temu](#) – November 2023

- [One in 10 Amazon customers offered 'bribes' for positive reviews, Which? Finds](#) – September 2023
- [Dangerous carbon monoxide alarms sold on eBay, Amazon, AliExpress and Wish, Which? Warns](#) – August 2023
- [Apple App store and Google Play flooded with fake reviews](#) – March 2023
- [Illegal and dangerous electric heaters for sale on online marketplaces during energy crisis, Which? finds](#) – February 2023
- [Electric blankets sold on AliExpress, Amazon, eBay and Wish fail Which? Tests](#) – January 2023
- [Illegal Christmas lights sold on AliExpress, Amazon, eBay and Wish](#) – December 2022
- [Facebook, Google and Trustpilot fail to filter out fake reviews](#) – July 2022
- [Coming apart at the seams – 91% of cheap baby carriers and slings tested by Which? fail basic safety standards](#) – May 2022
- [Amazon, eBay and Wish remove blood oxygen testing devices after Which? raises concerns](#) – March 2022
- [Which? warns of flood of security-risk smart products sold on online marketplaces this Black Friday](#) – November 2021
- [Potentially dangerous diet pills sold on eBay, Wish and AliExpress, Which? Finds](#) – August 2021
- [Dangerous toys widely available on online marketplaces, Which? Warns](#) – August 2021
- [Illegal teeth-whitening products widely available on online marketplaces, Which? Warns](#) – May 2021
- [Two in five victims of online scam adverts don't report to host platforms](#) – April 2021
- [Investment scammers run riot on search engines, while victims pay the price](#) – March 2021



- [How a thriving fake review industry is gaming Amazon marketplace](#) – February 2021
- [Online marketplaces fail to remove banned products – even after consumers report them, Which? Finds](#) – December 2020
- [Nearly one in 10 have fallen victim to scam adverts on social media or search engines as platforms fail to adequately protect users, Which? Finds](#) – November 2020
- [How to avoid fake reviews on Amazon in the Black Friday sales](#) – November 2020
- [How scammers use Google to lure victims](#) – September 2020
- [Which? safety tests uncover dangerous baby sleeping bags](#) – September 2020
- [Fake, illegal and dangerous products sold on Wish.com](#) – August 2020
- [Facebook failing to stop the trading of fake reviews](#) – August 2020
- [Fraudsters can create scam Facebook and Google ads within hours, Which? reveals](#) – July 2020
- [Scam warning: fake Clarks Shoes websites](#) – June 2020
- [More than 100,000 hackable cameras in UK homes, warns Which?](#) – June 2020
- [The real impact of fake reviews](#) – May 2020
- [Revolut customers targeted with scam texts and malicious Google ads](#) – May 2020
- [Check your account: fake Revolut helpline advert targeted victims via Google](#) – March 2020
- [Flawed eBay review system dupes consumers into buying shoddy products](#) – March 2020
- [66% of products tested from online marketplaces AliExpress, Amazon Marketplace, eBay and Wish failed safety tests](#) – February 2020
- [These Christmas tree lights – bought online at AliExpress, eBay and Wish – could catch fire or electrocute you](#) – December 2019
- [Which? investigation prompts 100s of unsafe CO alarms to be removed from sale: do you have one?](#) – November 2019
- [Amazon and eBay safety issues spark Which? call for stronger regulation of marketplaces](#) – November 2019
- [Scam watch: stung by fake shoe ad](#) – August 2019
- [Killer chargers, travel adaptors and power banks rife on online marketplaces](#) – September 2019
- [Bribery, hacking and gaming the system: the tactics used to post fake reviews online](#) – July 2019
- [Revealed: the terrifying smoke alarms that will fail when you need them](#) – May 2019
- [Revealed: Amazon plagued with thousands of 'fake' five-star reviews](#) – April 2019
- [Cheap and deadly – Which? warning on the 'Killer car seats' still on sale](#) – February 2019
- [Hamley's, Smyths and Argos sell slimes containing chemicals up to four times higher than EU safety limit](#) – December 2018
- [Silent alarm: Unsafe carbon monoxide alarms found for sale on Amazon and Ebay](#) – June 2018
- [Unsafe smoke alarm revealed by new Which? tests](#) – August 2017